

# Accessibility Testing

Hints and tips for testing with users

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# Qual vs Quant

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- Type of testing
  - Measuring system performance – fraught with difficulty
  - Uncover the barriers
- Measurements
  - Task completion
  - Effectiveness, Efficiency & Satisfaction



# Selecting the right participants

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- Recruitment
  - Sensory disabilities
  - Cognitive disabilities
  - Physical disabilities
- Requirements not disabilities
- Don't use test professionals



# Your place or mine?

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- Travelling
- Access to building and facilities
- Evacuation
- Alternative test sites



# Basic Equipment

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- Equipment
  - Assistive technology
    - Screen Readers
    - Magnification Software
    - Voice Activated Software
  - Hardware
    - Keyboards
  - Speakers



# On the Day

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- Format of materials
- Setting up the equipment
- Troubleshooting
- Layout of room
- Understanding of different disabilities
- Control your observers
- Respect



# So? Now What?

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- Understand the issues
- Prioritise findings
- Provide highlights
- Provide meaningful recommendations
- Recommend retesting



# Any Questions?

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